LOCKOUT INFORMATION & RESOURCES NLSLA



If a judgment was entered against you (i.e., you lost your case), preparing for a lockout is crucial.

This document offers guidance and resources to help you prepare for a lockout.

If you haven't already, expect to receive a Notice to Vacate (NTV) from the Sheriff. Example is provided on the right.

After you receive an NTV, you'll have <u>5 days</u> to vacate the premises. The Sheriff has the authority to evict you any time after the expiration of the NTV. Typically, they refrain from conducting evictions on weekends and holidays.



WHAT TO EXPECT

The Sheriff will likely only give you a few minutes to gather your belongings and then they will change the locks. If you are not present when the Sheriff changes the locks, you will have two days to coordinate a time with your landlord or property manager to get back into the unit and get anything that was left.

After two days, the landlord can determine whether or not they will put your remaining belongings in storage and you will have up to 15 days to claim your property.

HOW TO PREPARE

Upon receiving an NTV from the Sheriff, prioritize gathering sentimental and valuable items and securing them in a safe place. Sort remaining belongings by deciding what you will keep and what you will throw away.

If you have friends or family to stay with, contact them promptly to make arrangements. Additionally, reach out to your local LA Tenants Union chapter for information, resources, and support throughout the eviction process. They can offer guidance on your rights and provide mutual aid assistance.

Find your local chapter here: https://latenantsunion.org/en/locals/

PACKING ESSENTIALS

Prepare a suitcase or bag with your essential items and leave them by the front door.

Pack Essentials:	Important Documents:
Prescription Medicine	ldentification Card/ DL/ Passport
Clothes and Shoes	Birth Certificate & Social Security Card
Toiletries	Health Insurance Card
Electronic Devices and Power Cords	Immunization Record
Wallet	Marriage Certificate
Money	Will/ Testament
Prescription Glasses/ Contacts	Education Diplomas/ Transcripts
Car Keys	Pet Vaccination Record
Jewelery	<u> </u>

LOCKOUT INFORMATION & RESOURCES



COLLECTING PROPERTY AFTER LOCKOUT

If you were locked out of your home and your personal property remains in the home, you have at least <u>15 days</u> to collect your personal property (see California Civil Code § 1983).

The landlord is required to give you written notice that you have at least 15 days to collect your personal property after you vacate your home (see California Civil Code § 1983 & 1984).

Contact the landlord/manager to coordinate a day and time to pick up your personal property.

If you cannot contact your landlord/manager or the landlord/manager does not want to grant you access to the home, you can call the police/Sheriff by dialing 9-1-1. Inform the police/Sheriff that you want to collect your personal property but the landlord/manager is ignoring you or not allowing you to access the home. The police/Sheriff should assist you with contacting the landlord/manager to allow you to access the home to collect your personal property.

Note, the day you attempt to collect your personal property should be within <u>15 days</u> of your lock out date. The time should be during business hours (i.e., 8 a.m.- 6 p.m.).

RESOURCES

MOVING RESOURCES

CalWORKS Moving Assistance Program (MA)

Families can apply for MA at any CalWORKs office or by calling the Customer Service Center at (866) 613–3777.

Mover Registration Search

To avoid scams, use this search tool to confirm your mover is registered.

https://ai.fmcsa.dot.gov/hhg/search.asp

Clutter Moving and Storage

Clutter.com

Not-At-Fault Eviction; Relocation Assistance

(866) 557-RENT [7368] housing.lacity.org

Forward Mail

usps.com/manage/forward.htm

Update Voter registration

sos.ca.gov/elections/voter-registration

SHELTER/ TEMPORARY HOUSING

Housing Services Providers

LA County Homeless Initiative homeless.lacounty.gov/service-providers/

Los Angeles Homeless Services Authority (LAHSA) Shelters

800-548-6047 (Adults) 800-304-7152 (Seniors) 211 (Families) 800-548-6047 (Youth)

Safe Parking Sites

lahsa.org/documents?id=5742-2021-2022-safeparking-sites.pdf

211 LA County

May be able to provide motel vouchers. Not guaranteed.

Visit: 211la.org Call or Text: 2-1-1

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RESOURCE DIRECTORIES

The People's Guide

https://www.hungeractionla.org/peoplesguide

CHIRP LA

chirpla.org

What I Need (WIN)

https://oclawin.org/find-help/win-app-online/

Find Help

findhelp.org

HOUSING SEARCH WEBSITES

NLSLA Housing Search Resources

https://shorturl.at/aHR38

Project Place Monthly Rental Listings

housingrightscenter.org/rental-listing

Los Angeles Affordable and Accessible Housing Registry

lahousing.lacity.org/AAHR

LA County Housing

housing.lacounty.gov

Affordable Housing

affordablehousing.com

CHIRP LA

chirpla.org/page/search-housing

Rent Cafe

rentcafe.com/apartments-for-rent/us/ca/los-angeles/

Project Based Vouchers

lacda.org/section-8/project-based-vouchers

SELF ADVOCACY TIPS

Utilize Community Resources:

Expanding your support network will help you get closer to securing housing. You are your biggest advocate, and the expert of your needs, but there are so many benefits to asking for help. Reach out for support so that others can also be your champion.

Prepare Documentation:

Before visiting an agency, gather all relevant documentation, such as your identification cards, proof of income or benefits letters, and other relevant documents

Set Clear Goals:

Clearly define what you need from the agency, whether it's legal advice, financial assistance, or case management services. Having specific goals can help with directly addressing your needs.

Understand Available Services:

Understanding what is available can help you ask for the appropriate assistance during your visit. Ask questions if you do not understand the advice or instructions provided.

Take Notes:

Take detailed notes during meetings or discussions. This can help you remember important details and advice given by agency representatives. It's especially important to note who you are talking to, and what their contact information is to follow up.

Follow Up:

Be persistent and follow up multiple times. Agencies often handle many cases, so persistence can ensure your case gets the attention it needs.

Respect and Patience:

While it's important to be assertive and clear, remember to approach agency staff with respect and patience, which can facilitate a more positive interaction.

Coordinate Entry System (CES)

To get connected to an agency for housing services and case management.

Scan QR code or call (800)548-6047



LOCKOUT INFORMATION & RESOURCES



FREE STORAGE

The Bin

507 Towne Ave. Los Angeles, CA 90013 (213)878-9009

1146 N. Glendale Blvd. Los Angeles, CA 90026 (213) 926-2445

540 San Pedro St. Los Angeles, CA 90013 (213) 629-1050

FOOD

Los Angeles Regional Food Bank

https://shorturl.at/zGRY7 (323) 234-3030

CHIRP LA Food Bank Guide

https://www.chirpla.org/page/food-bank-guide

SunTerra Produce

Free medically tailored food box delivery service (949) 673-0073

Rapid Response Senior Meals Program (RRSMP)

Waitlist sign-up form https://shorturl.at/hkL13 (213) 202-5669

FINANCIAL ASSISTANCE/ INTEREST FREE LOANS

Jewish Free Loan Association

ifla.org

STEP Fund

thestepfund.org 310-363-0579 stepfund@betterangels.la

Catholic Charities

https://catholiccharitiesla.org/ (213) 251-3400

Contact Neighborhood Legal Service of Los Angeles

County for more information about your legal rights

Website: nlsla.ora Hotline: 800-433-6251

HOTLINES/ TALK LINES

LA County Mental Health ACCESS Hotline

https://dmh.lacounty.gov/get-help-now/ (800) 854-7771

Suicide Prevention

https://suicidepreventionlifeline.org/ (800) 273-8255

Domestic Violence Hotline

www.thehotline.org (800) 799-7233 TTY (800) 787-3224

Adult Protective Services

https://wdacs.lacounty.gov/programs/aps/ (800) 996-6228

Project Retun Peer Support Warmline

(888) 448-9777

Seniors Friendship

800-971-0016

Youth Counseling Helpline

877-541-2525

UTILITY SERVICES & ASSISTANCE

Pacific Gas and Electric Company (PG&E)

1-800-PGF-5000

Southern California Edison (SCE)

1-800-655-4555

Southern California Gas Company (SoCalGas)

1-877-238-0092

Pacific Asian Consortium in Employment

pacela.org (213) 989-3177

Maravilla Foundation

maravilla.org/ourservices/utilityassistance 323-721-4162

Low Income Home Energy Assistance Program (LIHEAP)

https://www.benefits.gov/benefit/1540

1-866-675-6623