



Paralegal-Health Consumer Center (HCC)

NLSLA provides free assistance to more than 160,000 individuals and families a year through innovative projects that expand access to justice and address the most critical needs of people living in poverty throughout Los Angeles. We are a community of people who see the law as a powerful tool to fight for individual rights and social change. Our work aims to unravel entrenched disparities that have resulted from longstanding injustice, systemic racism, and institutionalized inequality.

As such, we know that a diverse mix of minds, backgrounds and experiences enhance our vision. This value is embodied within the diversity of our community offerings and among the colleagues that help enliven our culture. Cultivating an inclusive work environment that values a range of talent and ideas is a top priority for us. We enthusiastically encourage candidates of all backgrounds and abilities to apply.

ABOUT THIS POSITION:

The Paralegal would work with a dynamic team dedicated in helping residents of Los Angeles County obtain quality health care from public and private health care providers like Medi-Cal, Covered California, private employer insurance and Medicare. In instances where barriers hinder consumers' ability to receive appropriate health care, HCC steps in to advocate on their behalf. Our mission is to ensure that consumers are aware of and utilize all health care programs for which they are eligible.

In this role, you would report to the Associate Supervising Attorney and a career path may result in future opportunities as a promotion to Senior Paralegal. This position is non-exempt.

THIS POSITION MAY BE RIGHT FOR YOU IF:

- YOU ARE A GIFTED COLLABORATOR and enjoy working in a high-volume team environment.
- YOU STAY ON TOP OF IT with superior time management and organizational skills.
- YOU AREN'T INTIMIDATED BY A LEARNING CURVE and can quickly learn new systems and technology.
- YOU ARE HELPFUL AND APPROACHABLE and enjoy assisting litigants.

WHAT YOU CAN EXPECT TO DO IN THIS ROLE:

- Provide information and legal assistance on a range of issues in support of our clients in one or more practice areas.
- Under attorney supervision, paralegals handle their own caseloads, may represent clients at administrative hearings, provide community education presentations to the community and assist in policy advocacy and litigation, as required.

HOW YOU CAN STAND OUT:

For this role, the ideal candidate has

- Worked in a legal aid law firm.
- Dedication to working with non-profit public interest organizations.
- Bilingual skills in Spanish or Mandarin.

WHAT YOU'LL NEED ON DAY ONE:

- Qualified candidates must have one of the following:
 1. Paralegal Certificate
 2. B.A. or B.S. degree with 1 year experience working in a law office or other legal setting under the supervision of a licensed attorney with a letter certifying the experience.
 3. High School degree with 3 years' experience working in a law office or other legal setting under the supervision of a licensed attorney with a letter certifying the experience. This experience and training shall be completed no later than December 31, 2003.
- Ability to work collaboratively in a team setting.
- Excellent interpersonal skills.
- Ability to conduct research and problem-solve.
- Strong communication skills (oral/written).
- Patience and sensitivity with people in crisis situations.
- Intermediate knowledge of Microsoft Outlook, Word and Excel, business communication platforms, and web-based case management platforms.

WHAT WE OFFER:

The salary range for this position is \$50,000-\$58,000.

Benefits include:

- 35-hour workweek with a hybrid schedule.
- 15 paid holidays per year
- 2 to 5 weeks of vacation per year depending on seniority.
- 12 days of sick leave per year.
- Medical, dental, and vision insurance; life and AD&D insurance; FSA; and EAP.
- A 403(b)-retirement plan with employer contributions.
- Monthly bilingual supplement.

Please [click here to apply](#). Please provide a cover letter, resume, and writing sample on the application.

Equal Employment Opportunity Policy

NLSLA is committed to provide a work environment that respects the dignity and worth of each individual and is free from all forms of employment discrimination based on each and every characteristic protected under the law and beyond.

Decisions related to hiring, compensating, training, evaluating performance, promoting, or terminating are made fairly, and are based on job-related qualities and abilities. We provide equal employment opportunities to all qualified candidates and employees. We examine our unconscious biases and take responsibility for always striving to create an inclusive environment that makes every employee and candidate feel welcome.

We further expect every member of the NLSLA community to do their part to cultivate and maintain an environment where everyone has the opportunity to feel included, and is afforded the respect and dignity they deserve.

NLSLA Commitment to Diversity, Equity, Inclusion

NLSLA believes that racial healing and addressing inequities related to disability, religion, sexual orientation, class structures, gender, and race, are fundamental to expanding access to health, opportunity, and justice across diverse communities.

We are committed to fostering a culture of inclusion and belonging within our organization and the communities we serve. We achieve this through:

- **Continuous Learning:** Cultivating cultural competency and humility among staff through ongoing training, open dialogue, and self-reflection.
- **Equitable Practices:** Regularly reviewing and revising policies, procedures, and decision-making processes to ensure fairness and access for all.
- **Strategic Resource Allocation:** Directing resources towards initiatives that empower diverse communities and dismantle systemic barriers.
- **Meaningful Community Engagement:** Partnering with the communities we serve to co-create solutions and foster trust.
- **A Respectful Workplace:** Providing a work environment free from discrimination and where every individual is valued, heard, and respected for their unique contributions.