



Intake Screener- Shriver Housing Project

NLSLA provides free assistance to more than 160,000 individuals and families a year through innovative projects that expand access to justice and address the most critical needs of people living in poverty throughout Los Angeles. We are a community of people who see the law as a powerful tool to fight for individual rights and social change. Our work aims to unravel entrenched disparities that have resulted from longstanding injustice, systemic racism, and institutionalized inequality.

As such, we know that a diverse mix of minds, backgrounds and experiences enhance our vision. This value is embodied within the diversity of our community offerings and among the colleagues that help enliven our culture. Cultivating an inclusive work environment that values a range of talent and ideas is a top priority for us. We enthusiastically encourage candidates of all backgrounds and abilities to apply.

ABOUT THIS POSITION:

The Intake Screener works under the direction of NLSLA Shriver Attorneys and is an integral part of a dynamic team of housing advocates that work on several innovative housing initiatives created to examine the impact of legal services on individuals, the court, and the community in the Unlawful Detainer system.

In this role, you would report to the Supervising Attorney, and a career path may result in future opportunities as a Paralegal. This position is non-exempt.

THIS POSITION MAY BE RIGHT FOR YOU IF:

- YOU THRIVE IN A FAST-PACED ENVIRONMENT and excel at moving through tasks and problem solving independently.
- YOU ARE A GIFTED COLLABORATOR and enjoy working in a high-volume team environment.
- YOU ARE A GOOD COMMUNICATOR that knows when to ask for help, how to contribute to the team, and how to receive feedback and apply it to your work performance.
- YOU STAY ON TOP OF IT with superior time management and organizational skills.

WHAT YOU CAN EXPECT TO DO IN THIS ROLE:

- Speak to litigants who come to/ contact the Eviction Assistance Center seeking assistance to screen them for eligibility and schedule appointments with attorneys.
- Help to maintain the project database and prepare reports from the database.
- Oversee the physical needs of the courthouse office while on site, including maintaining client files, ensuring that supplies are kept stocked and equipment is functioning properly.
- Assist with the preparation of documents and assist with court filings.

HOW YOU CAN STAND OUT:

For this role, the ideal candidate has

- Knowledge of the Unlawful Detainer (Eviction) process
- Experience working with low-income individuals and families.
- Bachelor's degree or other education.

You will also stand out if you have:

- Worked in a legal aid law firm.
- Passion for supporting people from different lived experiences.

WHAT YOU'LL NEED ON DAY ONE:

- High School Diploma
- Intermediate knowledge of Microsoft Outlook, Word and Excel, business communication platforms, and web-based case management platforms.
- Capacity to handle consistent in-person client contact and dedicated to working with non-profit public interest organizations.
- Ability to work independently with moderate supervision.
- Bilingual ability in English and Spanish.
- Excellent interpersonal skills, as well as the ability to problem-solve and patience/sensitivity with people in crises.
- Strong communication skills (oral/written).
- Multi-tasking/organizational skills.
- Comfort in managing a high-volume workload.

WHAT WE OFFER:

The salary range for this position is \$43,000- \$47,000.

Benefits include:

- 35-hour workweek with a hybrid schedule.
- 15 paid holidays per year
- 2 to 5 weeks of vacation per year depending on seniority.
- 12 days of sick leave per year.
- Medical, dental, and vision insurance; life and AD&D insurance; FSA; and EAP.
- A 403(b)-retirement plan with employer contributions.
- Monthly bilingual supplement.

Please [click here to apply](#). Please provide a cover letter, resume, and writing sample on the application.

Equal Employment Opportunity Policy

NLSLA is committed to provide a work environment that respects the dignity and worth of each individual and is free from all forms of employment discrimination based on each and every characteristic protected under the law and beyond.

Decisions related to hiring, compensating, training, evaluating performance, promoting, or terminating are made fairly, and are based on job-related qualities and abilities. We provide equal employment opportunities to all qualified candidates and employees. We examine our unconscious biases and take responsibility for always striving to create an inclusive environment that makes every employee and candidate feel welcome.

We further expect every member of the NLSLA community to do their part to cultivate and maintain an environment where everyone has the opportunity to feel included, and is afforded the respect and dignity they deserve.

NLSLA Commitment to Diversity, Equity, Inclusion

NLSLA believes that racial healing and addressing inequities related to disability, religion, sexual orientation, class structures, gender, and race, are fundamental to expanding access to health, opportunity, and justice across diverse communities.

We are committed to fostering a culture of inclusion and belonging within our organization and the communities we serve. We achieve this through:

- **Continuous Learning:** Cultivating cultural competency and humility among staff through ongoing training, open dialogue, and self-reflection.
- **Equitable Practices:** Regularly reviewing and revising policies, procedures, and decision-making processes to ensure fairness and access for all.
- **Strategic Resource Allocation:** Directing resources towards initiatives that empower diverse communities and dismantle systemic barriers.
- **Meaningful Community Engagement:** Partnering with the communities we serve to co-create solutions and foster trust.
- **A Respectful Workplace:** Providing a work environment free from discrimination and where every individual is valued, heard, and respected for their unique contributions.