

Date: December 18, 2023

To: LSC Office of Compliance and Enforcement

From: Esteban Rodriguez, President of the NLSLA Board of Directors; Yvonne Mariajimenez,

President & CEO

CC: Members of the NLSLA Board of Directors

Re: Annual Report: December 2023 Review of Priorities

Pursuant to 45 CFR §1620.7(c), the NLSLA Board of Directors reports:

- I. An annual report summarizing the December 2023 review of priorities will be made available to the public on or before December 22, 2023.
- 2. The NLSLA Board of Directors held the most recent appraisal at the NLSLA Board meeting on December 14, 2023.
- 3. The Board established the final meeting of the NLSLA Board of Directors for each calendar year for future appraisals of needs and evaluations of priorities.
- 4. NLSLA is currently conducting a Legal Needs Study, which will be completed in 2024. In order to ensure effective client participation in priority-setting, NLSLA may use mechanisms including: I) focus groups with low-income members of the following groups: individuals of color; LGBTQIA+; limited-English proficient individuals; seniors and the individuals with disabilities; veterans; 2) client and litigant surveys, and 3) gathering of information about ease of access to NLSLA legal services and legal issues presented by low-income individuals in our service area from non-profits and offices of elected officials. NLSLA will also incorporate data analysis and geographical Information System (GIS)-mapping into the needs assessment.
- 5. No changes were made to the program's five priorities: Housing, Health, Economic Security, Access to Justice and Race Equity.
- 6. On December 14, 2023, the NLSLA Board of Directors reviewed and approved the resource allocation for 2024.

Esteban Rodriguez, President of the NLSLA Board of Directors Yvonne Mariajimenez, NLSLA President & CEO

Program Priorities

- I. Housing
- 2. Economic Security
- 3. Health
- 4. Access to Justice
- 5. Race Equity

2024 Resource Allocation

NLSLA's housing team continues to grow. In 2024, 55.6 FTEs will be specifically devoted to housing advocacy; an increase of 6.5. This does not include multi-disciplinary teams that may also provide housing services. Our self-help programs contribute significantly to NLSLA's housing services.

The Clean Slate Initiatives team helps justice-involved adults and youth remove the legal barriers they face as result of their criminal records. This program has grown to 18.20 FTEs, including 2.2 FTEs devoted to reentry Social Services.

The Medical Legal Community Partnership has also expanded its operations. The program will have 14 FTEs in 2024 and an estimated 2.69 million budgeted revenue.

NLSLA's Consumer Debt program provides legal information and assistance to self-represented litigants for bankruptcy, credit card lawsuits, and suits to collect COVID-19 rental debt. The 2024 budgeted revenue has increased 52% from 2023, primarily due to an increase in Bankruptcy Self Help.

Program Priorities	Examples of Substantive Areas May Include	Resource Allocation by Percentage
Housing	Homelessness Eviction Defense	25-30%
Economic Security	Government/ Public Benefits Consumer/Bankruptcy Employment Immigration	25-30%
Health	Social Determinates of Health Medical Debt	15-20%
Access to Justice	Social Work Family Law/Domestic Violence Self-Help	10-15%
Race Equity	Education Re-entry	6-10%