



Neighborhood Legal Services
of Los Angeles County

JOB ANNOUNCEMENT:

Case Manager- Anti-Hate

June 2022

Join the Neighborhood Legal Services of Los Angeles County (NLSLA) and become part of an energetic team of advocates that provide a wide-range of legal services aimed to address issues that disproportionately impact the poor. These services include litigation, providing training and technical assistance, and community education.

Position: Case Manager, Temporary

Availability: Availability is Immediate.

Salary: Salary starting at \$40,000 - commensurate with experience. Excellent benefits which include: choice of medical, dental, vision; life and disability insurance plans; 125 plan; 403(b), bilingual pay supplement, sick and vacation pay, and 14 employer-paid holidays.

Duties and Responsibilities:

- Plan and implement community support meetings to identify community needs to promote wellness and healing for survivors of hate incidents and hate crimes.
- Responsible for intakes and comprehensive assessments of survivors of hate incidents and hate crimes
- Create Service Plans in collaboration with clients to develop goals and timelines.
- Provide direct services to clients which include case management, and linkage to outside providers.
- Provide client advocacy services that include coordination of services on behalf of the clients with social service and government agencies, court accompaniments, assistance obtaining police reports, and other needed advocacy to address barriers created by the experience of hate incidents/crimes
- Case management: provide direct referrals to resources and assist client with application process of these to successfully link to outside agencies that will support client goals.
- Document information on each client, maintain written records, create, and provide reports and letters as requested.
- Regular travel to other NLSLA branch offices, courts, government agencies, and community-based organizations in designated district. Some travel required through program offices.

Qualifications: Strongly preferred for candidate to have at least one-year prior experience providing direct client services to survivors of hate incidents and hate crimes. Bilingual in Mandarin or Cantonese preferred. Bachelor's degree in social work/human services or related field preferred (or equivalent experience).

Neighborhood Legal Services of Los Angeles County | www.nlsla.org | Toll-Free Telephone: (800) 433-6251

GLENDALE OFFICE
Administrative Offices
1104 E. Chevy Chase Dr.
Glendale, CA 91205

EL MONTE OFFICE
3629 Santa Anita Ave.
#109
El Monte, CA 91731

PACOIMA OFFICE
13327 Van Nuys Blvd.
Pacoima, CA 91331

WELLNESS CENTER
Historic General Hospital
1200 N. State St., #1008
Los Angeles, CA 90033

A PROJECT FUNDED BY
 America's Partner
for Equal Justice
LEGAL SERVICES CORPORATION

COVID-19 vaccination is required, which is a condition of employment. Reasonable accommodations will be considered.

About NLSLA:

Founded in 1965 as part of our nation's War on Poverty, Neighborhood Legal Services of Los Angeles County (NLSLA) is now one of the largest and most prominent public interest law firms in California. NLSLA provides free assistance to more than 115,000 low-income residents of Los Angeles County each year. The NLSLA staff of 180, including 80 attorneys, specialize in areas of the law that disproportionately impact low-income people, including affordable housing and eviction defense, access to public benefits, support for domestic violence victims, access to healthcare, worker and consumer rights, services for justice-involved adults and youth, education rights, clean slate initiatives, and employment and training.

Through a combination of individual representation, high impact litigation, and public policy advocacy, NLSLA's advocacy combats the immediate and long-parting effects of poverty and expands access to health, opportunity and justice. NLSLA serves all of Los Angeles County with a special emphasis on the poverty communities of the San Fernando, San Gabriel, Pomona and Antelope Valleys, as well as the central county cities of Glendale, Burbank and Pasadena. In addition, NLSLA advocates are co-located in courthouses in Van Nuys, Lancaster, Chatsworth, Pomona, Pasadena, and Downtown LA; Hospitals and health centers in Sylmar, Van Nuys, North Hollywood and El Monte; and with social services providers in the Antelope Valley.

To apply:

Forward resume and cover letter to (no phone calls):

Applicants should send a cover letter, resume, and writing sample to:

Lambreni Waddell, Chief of Staff & Interim Director of Human Resources
Neighborhood Legal Services of Los Angeles County
1102 E. Chevy Chase Drive
Glendale, CA 91205
Fax: (818) 291-1790 E-mail: employment@nlsla.org

NLSLA is committed to the principle of equal employment opportunity for all employees and to providing employees with a work environment free of discrimination and harassment. All employment decisions at NLSLA are based on organizational needs, job requirements and individual qualifications, without regard to age, race, color, religion or belief, sex, sexual orientation, gender identity, national origin, veteran, disability status, family or parental status, or any other status protected by federal and CA state laws. NLSLA will not tolerate discrimination or harassment based on any of these characteristics. NLSLA provides equal benefits to employees with spouses and its employees with domestic partners.