



## My Healthcare Rights and the Novel Coronavirus (COVID-19)

### **Where can I find trusted information about the coronavirus and how to protect myself?**

- Contact your doctor or primary care physician by phone or email
- Other sources for information are the LA County Department of Public Health, California Department of Public Health, and the Centers for Disease Control

### **Does health insurance cover coronavirus testing?**

- Yes. All public and commercial health insurance plans in the State of California (including Medi-Cal, Medicare, and Covered CA plans) are required to cover the entire cost of testing and screening.

### **Do health insurance plans cover coronavirus treatment?**

- If you have full Medi-Cal benefits, treatment is available at no cost.
- Medicare should cover lab tests, medically necessary outpatient care, and hospitalizations.
- For other insurance plans, treatment should be covered but costs may vary. Most plans are required to waive prior authorization requirements related to coronavirus. Check with your plan prior to treatment.
- LA County Department of Health Services programs like My Health LA and the DHS Ability to Pay Program may also cover treatment if you don't have other insurance.

### **What if I need to get my prescription but I don't want to go into a pharmacy?**

- For most plans (including Medi-Cal and Medicare Part D) you can get a 90-day supply of a prescription mailed to you for free.

### **What should I do if I feel anxious?**

- Call the Los Angeles County Department of Mental Health Access Center 24/7 Helpline at 1-800-854-7771
- Call 24/7 Disaster Distress Helpline at 1-800-985-5900.

### **What should I do if I live in Los Angeles County and can't access health-care?**

Please contact our free Health Consumer Center at 1-800-896-3202