



## How can I replace my:

### Driver License

- **In person:** Visit a DMV Office. Schedule an appointment at [www.dmv.ca.gov](http://www.dmv.ca.gov)
- **Online:** Apply for a replacement card at [www.edl.dmv.ca.gov/apply](http://www.edl.dmv.ca.gov/apply)

### Social Security Card

- **Online:** Create a free account and apply online at [www.ssa.gov/myaccount](http://www.ssa.gov/myaccount)
- **In Person:** Visit a Social Security Office. You will need to show proof of your identity. To find your local office, call 1-800-772-1213 or visit <https://secure.ssa.gov/ICON/main.jsp>
- **Phone:** For more information, call Social Security at 1-800-772-1213.

### EBT Card (CalFresh/Food Stamps)

- **Phone:** Call the CalFresh Customer Service line at 877-328-9677
- **Online:** Apply for a replacement card at [www.ebt.ca.gov/caebtclient/lostcard.jsp](http://www.ebt.ca.gov/caebtclient/lostcard.jsp)

### Debit Card

- **Phone:** Call your bank or credit union. If you do not know how to contact your bank or credit union, call 1-877-275-3342 to get your bank's contact information.
- If you keep anything in a bank safety deposit box, you should call the bank to make sure your box is okay.

### Lost Checks

Call your bank to report any lost checks and to ask for replacement checks.

### Credit Card

Call the bank, credit union, or the credit card company that issued the card.

Major credit card companies include:

**American Express:** 1-800-528-9800, [americanexpress.com](http://americanexpress.com)

**Discover:** 1-800-347-2683, [discover.com](http://discover.com)

**MasterCard:** 1-800-627-8372, [mastercard.us](http://mastercard.us)

**VISA:** 1-800-847-2911, [usa.visa.com](http://usa.visa.com)

Even if you do not need a replacement card, you should tell the bank or credit card company that you have been impacted by the disaster. Many banks and credit card companies are willing to waive some fees and payments for disaster victims.

### Marriage/Death/Birth Certificate

#### State of California

**Phone:** Call Department of Public Health at 916-445-2684.

**Online:** Order a certificate online at [www.vitalchek.com](http://www.vitalchek.com)

#### Outside the State of California

Visit the National Center for Health Statistics at [www.cdc.gov/nchs/w2w.htm](http://www.cdc.gov/nchs/w2w.htm).

### What else serves as proof of identity?

- Passport
- Military ID
- Employer ID card
- Adoption record
- School ID card
- Life insurance policy
- Marriage or divorce record
- Health insurance card (not a Medicare card)